

STATE OF MICHIGAN
BEFORE THE MICHIGAN PUBLIC SERVICE COMMISSION

In the matter of the notice of)	
TALK AMERICA SERVICES, LLC,)	
of discontinuance of basic local exchange service)	Case No. U-20623
and toll service.)	
_____)	

At the December 19, 2019 meeting of the Michigan Public Service Commission in Lansing, Michigan.

PRESENT: Hon. Sally A. Talberg, Chairman
Hon. Daniel C. Scripps, Commissioner
Hon. Tremaine L. Phillips, Commissioner

ORDER

Talk America Services, LLC (TAS) is licensed to provide basic local exchange service throughout the state of Michigan pursuant to the February 12, 2015 order in Case No. U-17707. On August 19, 2019, TAS filed a notice in this docket pursuant to Section 313(5) of the Michigan Telecommunications Act (MTA), MCL 484.2313(5), proposing to discontinue basic local exchange and toll service to all of its existing customer base in Michigan (August 19 notice) effective January 6, 2020. The August 19 notice is accompanied by an affidavit, a copy of the newspaper notice, a copy of the notice that went to customers, and a copy of the company's discontinuance application filed with the Federal Communications Commission (FCC) pursuant to 47 USC 214. In the August 19 notice, TAS reports that it has 4,619 customers.¹ TAS states that

¹ As of December 3, 2019, the Commission was informed by TAS that the number of customers is 2,720.

AT&T Michigan and Frontier, as well as unidentified competitive local exchange carriers, are alternative carriers providing basic local exchange service in TAS's service area. August 19 notice, p. 3.

MCL 484.2313(5) provides, in relevant part:

Beginning January 1, 2017, a telecommunication provider that provides basic local exchange or toll service may discontinue that service in an exchange by doing each of the following:

- (a) At the same time as filing a petition under section 214 of the telecommunications act of 1996, 47 USC 214, all of the following:
 - (i) File a notice of the proposed discontinuance of service with the commission.
 - (ii) Publish a notice of the proposed discontinuance of service in a newspaper of general circulation within the exchange.
 - (iii) Provide notice of the proposed discontinuance of service to each of the telecommunication provider's customers within the exchange by first-class mail or within customer bills.
 - (iv) Provide notice of the proposed discontinuance of service to any interconnecting telecommunication providers by first-class mail or other notice permitted under the terms of the interconnection agreement between the providers.²

On September 5, 2019, TAS filed an affidavit of publication of the discontinuance notice. TAS's August 19 notice demonstrates compliance with the Section 313(5)(a) notice requirements.

On October 2, 2019, after approval of its discontinuance application by the FCC, TAS filed its second notice in this docket (October 2 notice) regarding the discontinuance of service pursuant to the requirements of MCL 484.2313(5)(b), which provides:

- Upon approval of the federal communications commission to discontinue service, at least 90 days before discontinuing service, all of the following:
- (i) File a notice of the discontinuance of service with the commission.
 - (ii) Publish a notice of the discontinuance of service in a newspaper of general circulation within the exchange.

² TAS states that it operates as a pure reseller and does not interconnect directly with any other telecommunications provider; and that its underlying wholesale provider (which has informed TAS that it will no longer provide service) is aware of the discontinuance and no further notice is required. August 19 and October 2, 2019 notices, p. 3.

(iii) Provide notice of the discontinuance of service to each of the telecommunication provider's customers within the exchange by first-class mail or within customer bills.

(iv) Provide notice to any interconnecting telecommunication providers by first-class mail or other notice permitted under the terms of the interconnection agreement between the providers.³

TAS's October 2 notice was accompanied by the same supporting documents. TAS states that it provided three separate notices to customers. On October 21, 2019, TAS filed an affidavit of publication of the second discontinuance notice. TAS's October 2 notice demonstrates compliance with the Section 313(5)(b) notice requirements.

Section 313(6), MCL 484.2313(6), addresses the effect of discontinuance, and provides:

After January 1, 2017, and only in an area in which a telecommunication provider either has given notice of a proposed discontinuance of service under subsection (5) or has discontinued service within the previous 90 days, a customer of that provider or any interconnecting telecommunication provider may request the commission to investigate the availability of comparable voice service with reliable access to 9-1-1 and emergency services to that customer or a customer of an interconnecting telecommunication provider. If the commission, after conducting an investigation to last no longer than 180 days regarding the availability of comparable voice service with reliable access to 9-1-1 and emergency services, determines that the federal communications commission failed to make a finding that the present and future public convenience and necessity is not adversely affected or has not adequately addressed the issue, the commission shall declare by order that an emergency exists in an area in this state that is not served by at least 1 voice service provider offering comparable voice service with reliable access to 9-1-1 and emergency services through any technology or medium and shall conduct a request for service process to identify a willing provider of comparable voice service with reliable access to 9-1-1 and emergency services in that area, including the current provider. A provider shall not be required to participate in the request for service process. The willing provider may utilize any form of technology that is capable of providing comparable voice service with reliable access to 9-1-1 and emergency services, including voice over internet protocol services and wireless services. If the commission determines that another provider is not capable of providing comparable voice service with reliable access to 9-1-1 and emergency services in that area, the commission shall issue an order requiring the current telecommunication provider to provide comparable voice service with reliable access to 9-1-1 and emergency services in that area utilizing any form of

³ *Ibid.*

technology that the commission determines is capable of providing comparable voice service with reliable access to 9-1-1 and emergency services, including voice over internet protocol services and wireless services, until another willing provider is available. An intrastate universal service fund under section 316a shall not be created or used to compensate or fund a willing provider or current telecommunication provider to provide service under this section. As used in this subsection:

(a) “Comparable voice service” includes any 2-way voice service offered through any form of technology, including voice over internet protocol services and wireless services, that is capable of placing calls to and receiving calls from a provider of basic local exchange service.

(b) “Emergency services” means services provided to the public by police, fire, ambulance, or other first responders.

(c) “Reliable access to 9-1-1” means the rules, regulations, and guidelines set forth in the FCC trials order, including all appendices, that provide comparable and reliable consumer access to emergency services.

(d) “Willing provider” means a provider that voluntarily participates in the request for service process.

Thus, “a customer of that [discontinuing] provider . . . may request the commission to investigate the availability of comparable voice service with reliable access to 9-1-1 and emergency services to that customer,” and the Commission may thereupon commence an investigation into that issue.

TAS (a non-dominant carrier) has complied with the federal requirements for discontinuance.

47 CFR 63.71(a)(5)(i) provides:

If the carrier is non-dominant with respect to the service being discontinued, reduced or impaired, the notice shall state: The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected.

And 47 CFR 63.71(f)(1) provides:

The application to discontinue, reduce, or impair service, if filed by a domestic, non-dominant carrier . . . shall be automatically granted on the 31st day after its filing with the Commission without any Commission notification to the applicant unless the Commission has notified the applicant that the grant will not be automatically effective.

TAS followed these federal requirements. The FCC notice was published and comments were sought. TAS informed customers of the ability to comment. *See*, Attachment 1 to the October 2 notice. No comments were filed, the FCC took no action, and the 31st day has passed. Thus, the FCC has granted discontinuance to TAS. As stated in Section 313(6) of the MTA, the Commission may conduct an investigation and find that the FCC failed to make the correct finding or failed to adequately address the issue. MCL 484.2313(6).

Five TAS customers filed comments in this docket indicating that they are having trouble finding comparable voice service, and one of those customers requested that the Commission investigate the availability of comparable voice service with reliable access to 9-1-1 and emergency services. *See*, Case No. U-20623, filing ## U-20623-0004, -0007, -0008, -0009, and -0010. The Commission has also received 11 informal complaints to the Commission's Customer Complaint Hotline and web complaint portal concerning the lack of availability of alternative providers in the absence of TAS's service. Accounting for overlap with the filed comments, the Commission has received comments or informal complaints from 12 current TAS customers. These 12 customers indicate that they are looking for unbundled landline service. All 12 complainants indicate that they have contacted AT&T Michigan, and some mention contacting Spectrum, Hughes, Verizon, WOW!, and Charter. All 12 have been told that the alternative provider does not provide landline service, or that they need to purchase a bundle that includes cable/internet in order to receive landline service. Some have been told that they can purchase voice over internet protocol (VoIP) or mobile service. Some were offered no service option.

If the Commission finds that TAS customers have landline, VoIP, or cell service that "provides comparable voice service with reliable access to 9-1-1 and emergency services" available to them, then the Commission can determine that the requirements of Section 313(6)

have been met. However, some of the complainants report that they were offered no service, making it impossible for the Commission to reach this determination at this time and on this record.

The Commission notes that TAS identified both AT&T Michigan and Frontier as alternative carriers providing local exchange service in its service area. Neither AT&T Michigan nor Frontier have filed applications to discontinue basic local exchange service in the territory that TAS currently serves. *See*, August 19 notice, p. 3; October 2 notice, pp. 2-3. Based on the comments and informal complaints from current TAS customers regarding the lack of availability of alternative providers of basic local exchange service, the Commission finds that it should commence an investigation into the availability of comparable voice service with reliable access to 9-1-1 and emergency services for current TAS customers. To that end, the Commission directs all incumbent local exchange carriers and competitive local exchange carriers (CLECs) operating in TAS's service area as defined in TAS's tariffs to, no later than 5:00 p.m. (Eastern time) on January 16, 2020, file statements in this docket listing all of the specific types of comparable voice service with reliable access to 9-1-1 and emergency services that they provide in that service area.⁴ The Commission directs the CLECs to file their statements with the Executive Secretary by email at mpscedockets@michigan.gov. The Commission also requests that all VoIP and wireless service providers operating in TAS's service area as defined in TAS's tariffs provide the same information in this docket by the same date, by email. Statements shall be e-mailed to mpscedockets@michigan.gov and shall indicate that they are being filed in Case No. U-20623. If

⁴ TAS's Michigan tariff is available on the Commission's website at <http://tariffs.net/talkamerica/>. Its service territory mirrors the exchanges of incumbent local exchange carriers AT&T Michigan, Frontier North Inc., f/k/a Verizon North Inc., and Frontier Midstates Inc., f/k/a Verizon North Systems.

any provider requires assistance prior to filing, contact Commission staff at (517) 284-8090 or by e-mail at mpscedockets@michigan.gov. All information submitted to the Commission in this matter will become public information available on the Commission's website and all statements will be filed in Case No. U-20623.

In light of the commencement of this investigation, the Commission urges TAS to delay discontinuance.

THEREFORE, IT IS ORDERED that:

A. No later than 5:00 p.m. (Eastern time) on January 16, 2020, the incumbent local exchange carriers listed on Attachment A to this order shall file statements in this docket listing all of the specific types of comparable voice service with reliable access to 9-1-1 and emergency services as defined in MCL 484.2313(6)(a) that they provide throughout the Talk America Services, LLC service areas as illustrated in Talk America Services, LLC's tariff.

B. No later than 5:00 p.m. (Eastern time) on January 16, 2020, the competitive local exchange carriers listed on Attachment B to this order shall file statements in this docket via email to mpscedockets@michigan.gov listing all of the specific types of comparable voice service with reliable access to 9-1-1 and emergency services as defined in MCL 484.2313(6)(a) that they provide throughout the Talk America Services, LLC service area as illustrated in Talk America Services, LLC's tariff.

C. No later than 5:00 p.m. (Eastern time) on January 16, 2020, the Commission requests that all voice over internet protocol and wireless service providers file statements in this docket via email to mpscedockets@michigan.gov listing all of the specific types of comparable voice service with reliable access to 9-1-1 and emergency services as defined in MCL 484.2313(6)(a) that they

provide throughout the Talk America Services, LLC service areas as illustrated in Talk America Services, LLC's tariff.

The Commission reserves jurisdiction and may issue further orders as necessary.

Any party desiring to appeal this order must do so by the filing of a claim of appeal in the Michigan Court of Appeals within 30 days of the issuance of this order, under MCL 484.2203(12). To comply with the Michigan Rules of Court's requirement to notify the Commission of an appeal, appellants shall send required notices to both the Commission's Executive Secretary and to the Commission's Legal Counsel. Electronic notifications should be sent to the Executive Secretary at mpscedockets@michigan.gov and to the Michigan Department of the Attorney General - Public Service Division at pungp1@michigan.gov. In lieu of electronic submissions, paper copies of such notifications may be sent to the Executive Secretary and the Attorney General - Public Service Division at 7109 W. Saginaw Hwy., Lansing, MI 48917.

MICHIGAN PUBLIC SERVICE COMMISSION

Sally A. Talberg, Chairman

Daniel C. Scripps, Commissioner

Tremaine L. Phillips, Commissioner

By its action of December 19, 2019.

Lisa Felice, Executive Secretary

Attachment A

AT&T Michigan

Frontier Midstates Inc.

Frontier North Inc.

Attachment B*

Company Name

123.Net, Inc. dba Local Exchange Carriers of Michigan, Inc.
Access One, Inc.
ACN Communication Services, LLC
Air Advantage, LLC
Airespring, Inc.
AirNorth Communications, Inc.
Airus, Inc. fka IntelePeer
Allband Communications Cooperative
Alpha Connect, LLC
American Broadband and Telecommunications Company
AT&T Corp.
ATI Networks, Inc.
Bandwidth.com CLEC, LLC
BCM One, Inc. f/k/a McGraw Communications, Inc.
BCN Telecom, Inc.
Baraga Telephone Company
Big River Telephone Company, LLC
Blanchard Telephone Co.
Bloomingdale Telephone Company, Inc.
Borderland Communications, LLC
Bright House Networks Information Services (Michigan), LLC
Broadview Networks, Inc.
Broadvox-CLEC, LLC
Broadwing Communications, LLC
Buckeye Telesystem, Inc.
BullsEye Telecom, Inc.
Call One, Inc.
Campus Communications Group, Inc.
Carr Telephone Company
CBTS Technology Solutions Inc. f/k/a Cincinnati Bell Any Distance Inc.
CenturyLink Communications, LLC
Charter Fiberlink - Michigan, LLC
Charter Fiberlink CC VIII, LLC
Cherry Capital Connection, LLC
Climax Telephone Company
Clear Rate Communications, Inc.
CMC Telecom, Inc.
Coldwater Telecommunications Utility
Comcast Phone of Michigan, LLC, dba Comcast Digital Phone
Communications Venture Corporation, dba INdigital Telecom
ComTech21, LLC
Crexendo Business Solutions, Inc.
Crystal Automation Systems, Inc dba Casair, Inc
CynergyComm.Net, Inc.

DayStarr, LLC, d/b/a DayStarr Communications
dishNET Wireline L.L.C.
EagleNet, Inc.
EarthLink Business, LLC f/k/a New Edge Network, Inc.
Easton Telecom Services, L.L.C.
Entelegant Solutions, Inc.
Everstream GLC Holding Company LLC
First Communications, LLC
France Telecom Corporate Solutions L.L.C.
Frontier Communications of America, Inc.
Fusion Communications, LLC f/k/a Cbeyond Communications, LLC
Fusion, LLC f/k/a Network Billing Systems L.L.C. d/b/a Fusion d/b/a Solex
GC Pivotal, LLC
Global Communications Network, Inc.
Global Connection Inc. of America
Global Crossing Local Services, Inc.
Granite Telecommunications, LLC
Great Lakes Energy Connections, Inc.
Grid 4 Communications, Inc.
IDT America, Corp.
inContact, Inc.
Intellifiber Networks, LLC
IQ Telecom, Inc.
ITELECOM, Inc. dba Advent Telecom
JAS Networks, Inc.
Kaleva Telephone Company
KEPS Technologies, Inc., d/b/a ACD.Net and ACD Telecom, Inc.
LDMI Telecommunications, LLC d/b/a Cavalier Telephone d/b/a PAETEC Business Services d/b/a Cavalier
Telephone and TV
Level 3 Communications, LLC
Level 3 Telecom Data Services, LLC fka tw telecom data services llc
Lingo Telecom of the Great Lakes, LLC f/k/a Birch Telecom of the Great Lakes, LLC d/b/a Birch
Communications
Liquid Web, LLC
Local Access LLC
Lucre, Inc.
Lynx Network Group, Inc.
Magna5 LLC
MassComm, Inc.
Matrix Telecom, LLC., dba Trinsic Communications
MCC Telephony of the Midwest, LLC
MCImetro Access Transmission Services Corp. dba Verizon Access Transmission Services
McLeodUSA Telecommunications Services, L.L.C.
MEI Telecom, Inc.
Mercury Wireless Indiana LLC
Metro FiberNet, LLC
Metropolitan Telecommunications of Michigan, Inc., dba MetTel
Michigan Access, Inc.

Michigan Central Broadband Company, LLC
Midwest Energy Cooperative d/b/a Midwest Energy & Communications
Mitel Cloud Services, Inc.
Mobilitie Management, LLC
Neo Network Development Inc.
Neutral Tandem-Michigan, LLC
New Horizons Communications Corp.
NextGen Communications, Inc.
NOS Communications, Inc.
Ogden Telephone Company
Onvoy, LLC
Osirus Communications, Inc.
PaeTec Communications, LLC
Peerless Network of Michigan, LLC
Peninsula Fiber Network Next Generation Services, LLC
Peninsula Fiber Network, LLC
Pigeon Telephone Company
PNG Telecommunications Inc. dba PowerNet Global Communications
QuantumShift Communications, Inc.
Quick Communications, Inc., dba Planet Access
RACC Enterprises, LLC
RCLEC, Inc.
Rockford Telephone Company, Inc.
Sand Creek Telephone Company
Sigecom, LLC, dba WOW! Internet, Cable and Phone
Southwest Michigan Communications, Inc.
Spectrotel, Inc., dba Touch Base Communications, One Touch Communications
Sprint Communications Company, L.P.
Talk America Services, LLC
Talk America, LLC
TC3 Telecom, Inc.
TDS Metrocom, LLC
TelCove Operations, LLC
Telecom Management, Inc.
Telecom One, Inc. f/k/a TCO Network, Inc.
Teleport Communications America, LLC
Teliix, Inc.
Telnet Worldwide, Inc.
The Deerfield Farmers Telephone Company
Time Warner Cable Information Services (Michigan), LLC, dba Time Warner Cable II
TouchTone Communications Inc.
Tri-County Electric Cooperative
U.S. Metrotel, LLC, dba S7 Digital Communications
Uniti Fiber LLC
Upper Peninsula Telephone Company
US Signal Company, L.L.C.
US Xchange of Michigan, L.L.C., d/b/a Earthlink Business I
Utility Network Authority MI, LLC

Velocity The Greatest Phone Company Ever, Inc.
Vero Fiber Networks, LLC
VoxBeam Telecommunications Inc.
Voyant Communications, LLC f/k/a Zayo Enterprise Networks, LLC
West Safety Communications Inc. f/k/a Intrado Communications Inc.
West Telecom Services, LLC
Westphalia Broadband, Inc.
Westphalia Telephone Company
Wholesale Carrier Services, Inc.
Wide Voice, LLC
Windstream KDL, LLC
Windstream Norlight LLC
Windstream NTI, LLC
Winn Telephone Company dba Winn Telecom
Xclutel, LLC
XO Communications Services, LLC
YMax Communications Corp.
Zayo Group, LLC

* List also includes ILECs that have expanded their service territories beyond their own boundaries into the territories of AT&T Michigan and Frontier.

PROOF OF SERVICE

STATE OF MICHIGAN)

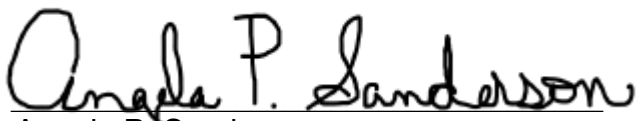
Case No. U-20623

County of Ingham)

Brianna Brown being duly sworn, deposes and says that on December 19, 2019 A.D. she electronically notified the attached list of this **Commission Order via e-mail transmission**, to the persons as shown on the attached service list (Listserv Distribution List).


Brianna Brown

Subscribed and sworn to before me
this 19th day of December 2019.



Angela P. Sanderson
Notary Public, Shiawassee County, Michigan
As acting in Eaton County
My Commission Expires: May 21, 2024

Service List for Case: U-20623

Name

Email Address

Sharon Thomas

stthomas@inteserra.com

U-20623 – Special Distribution Service list

123.Net, Inc. dba Local Exchange Carriers of Michigan, Inc.	James		Kandler		jkk@lecmi.com
Access One, Inc.	Mark		Jozwiak	V.P.	markj@accessoneinc.com
ACN Communication Services, LLC	Jeremy		Smuckler	Associate Counsel	LegalNotices@ACNInc.com
Air Advantage, LLC	Scott		Zimmer		szimmer@airadv.net
Airespring, Inc.	Avi		Lonstein	President	avi@airespring.com
AirNorth Communications, Inc.	Kevin		Tucker	President	kltucker@kltuckerlaw.com
Airus, Inc. fka IntelePeer	John		McCluskey	General Manager	jmclluskey@airustel.com
Allband Communications Cooperative	Ron		Siegel	Gen. Manager	ron.siegel@allband.org
Alpha Connect, LLC	David	S.	McCartney	President	david@pfnlc.net
American Broadband and Telecommunications Company	Jeffrey	S.	Ansted	President	jsa@ambt.net
AT&T Corp.	Yvette	M.	Collins	Director, External Affairs	Yc5453@att.com
AT&T Michigan	Yvette	M.	Collins	Director, External Affairs	yc5453@att.com
ATI Networks, Inc.	Matthew		Schultz	President	mschultz@amcomminc.com
Bandwidth.com CLEC, LLC	Lisa Jill		Freeman	VP & Regulatory	lffreeman@bandwidth.com

			Compliance Officer	
Baraga Telephone Company	Paul	Stark	President	pwstark@up.net
BCN Telecom, Inc.	Kathleen	Gorey	Regulatory Contact	kgorey@bcntele.com
Big River Telephone Company, LLC	Cathy	Borst	Regulatory Contact	regulatory@bigrivercom.com
Blanchard Telephone Co.	Ron	Ray	General Manager	jpeterson@blanchardtel.com
Bloomington Telephone Company, Inc.	Mark	Bahnsen	General Manager	markb@bloomingtoncom.net
Borderland Communications, LLC	Robert	Webb		bob.webb@nsight.com
Bright House Networks Information Services (Michigan), LLC	Marva	Brown Johnson	Director Carrier Svcs. & Vendor Mgmt.	Marva.Johnson@mybighthouse.com
Broadview Networks, Inc.	Jarrold	Harper	Manager - Regulatory & Compliance	jharper@broadviewnet.com
Broadvox-CLEC, LLC	Daniel	Meldazis	Regulatory Accounting & Reporting Manager	daniel.meldazis@inteliguent.com
Broadwing Communications, LLC	Al	Lubeck	Director Public Policy II	al.lubeck@centurylink.com
Buckeye Telesystem, Inc.	Brian	Rex	Regulatory Affairs	BRex@buckeye-telesystem.com

BullsEye Telecom, Inc.	David		Bailey	VP - Business Development	dbailey@bullseyetelecom.com
Call One, Inc.	Colleen		Bradich	Billing and Regulatory Manager	cbradich@callone.com
Campus Communications Group, Inc.	Pamela		Swisher		
Carr Telephone Company	Mitch		Bogner	Manager	teri@carrinter.net
CBTS Technology Solutions Inc. f/k/a Cincinnati Bell Any Distance Inc.	Ted		Heckmann	Assistant Corp. Sec/Dir. of Reg. Affairs	ted.heckmann@cinbell.com
CenturyLink Communications, LLC	Al		Lubeck	Director Public Policy II	al.lubeck@centurylink.com
Charter Fiberlink - Michigan, LLC	Betty		Sanders	Director of Regulatory Affairs	betty.sanders@chartercom.com
Charter Fiberlink CC VIII, LLC	Betty		Sanders	Director Regulatory Affairs	betty.sanders@chartercom.com
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Clear Rate Communications, Inc.	Brandon		Shamoun	General Counsel	bshamoun@clearrate.com
Climax Telephone Company	Heather		Haydo	CFO	hhaydo@ctstelecom.com
CMC Telecom, Inc.	Craig		Champagne	President	cchamp@cmctelecom.net

Coldwater Telecommunications Utility	Paul		Monks	Controller	pmonks@coldwater.org
Comcast Phone of Michigan, LLC, dba Comcast Digital Phone	David	A.	Konuch	Vice President, Government & Regulatory Affairs	david_konuch@comcast.com
Communications Venture Corporation, dba INdigital Telecom	Deborah		Prather	Director of Regulatory Affairs	dprather@indigital.net
ComTech21, LLC	Laura		Matosian	VP	lmatosian@comtech21.com
Crexendo Business Solutions, Inc.	Jeff		Korn	Chief Legal Officer	jkorn@crexendo.com
Crystal Automation Systems, Inc dba Casair, Inc	Steve		Meinhardt	President	Steve@casair.net
CynergyComm.Net, Inc.	Sharon		Maun	Owner	smaun@utmi.net
DayStarr, LLC, d/b/a DayStarr Communications	Collin		Rose	President	collin.rose@daystarrfiber.net
dishNET Wireline L.L.C.	Jeff		Blum	Deputy General Counsel	jeffrey.blum@dish.com
EagleNet, Inc.	Todd	A.	Gardner	Director Network Development	toddg@iservgroup.com
EarthLink Business, LLC f/k/a New Edge Network, Inc.	Jonathan		Bardsley	Analyst II	jonathan.bardsley@windstream.com

Easton Telecom Services, L.L.C.	Jim		Kolezynski	Director of Operations	jkolezynski@eastontelecom.com
Entelegent Solutions, Inc.	Michael		Ruziska	Vice President of Operations	regulatory@entelegent.com
Everstream GLC Holding Company LLC	Brett		Lindsey	President & CEO	blindsey@everstream.net
First Communications, LLC	Shannon		Dieringer	Paralegal	sdieringer@firstcomm.com
France Telecom Corporate Solutions L.L.C.	Joe		Topel	Regulatory Manager	joe.topel@orange-ftgroup.com
Frontier Communications of America, Inc.	Robert		Stewart	Government & External Affairs	robert.e.stewart@ftr.com
Frontier Midstates Inc.	Robert		Stewart	Government & External Affairs	robert.e.stewart@ftr.com
Frontier North Inc.	Robert		Stewart	Government & External Affairs	robert.e.stewart@ftr.com
Fusion Communications, LLC f/k/a Cbeyond Communications, LLC	Ronald	A.	Sheehan	Director Regulatory Compliance	Ronald.sheehan@fusionconnect.com
Fusion, LLC f/k/a Network Billing Systems L.L.C. d/b/a Fusion d/b/a Solex	Jonathan		Kaufman	Chief Strategy Officer	jkaufman@fusionconnect.com
GC Pivotal, LLC	Samantha		Maqueo	Executive VP, Regulatory Affairs	samantha@gsaudits.com

Global Communications Network, Inc.	Christopher A.	Porter	CEO	chris@castlewire.com
Global Connection Inc. of America	Dee	DiCicco	Chief Compliance Officer/VP Operations	ddicicco@gcioa.com
Global Crossing Local Services, Inc.	Al	Lubeck	Director Public Policy	al.lubeck@centurylink.com
Granite Telecommunications, LLC	Robert	Hale, Jr.	President	rhale@granitenet.com
Great Lakes Energy Connections, Inc.	Dawn M.	Burks	Regulatory	dburks@glenergy.com
Grid 4 Communications, Inc.	Chris	Hopkins	Sr. Director of Finance	chopkins@grid4.com
IDT America, Corp.	Carl	Billek		carl.billek@corp.idt.net
inContact, Inc.	Kimm	Partridge	Corporate Secretary	kimm.partridge@incontact.com
Intellifiber Networks, LLC	Nicole	Winters	Counsel	nicole.winters@windstream.com
IQ Telecom, Inc.	Daniel	Gentile	Vice President	dialcom911@aol.com
ITELECOM, Inc. dba Advent Telecom	Sue	Zaidel		sue@rj10.com
JAS Networks, Inc.	John C.	Skinner	Chief Financial Officer	johns@iservgroup.com
Kaleva Telephone Company	Jon	Cribbs	President and Manager	jcribbs@kaltelnet.net

KEPS Technologies, Inc., d/b/a ACD.Net and ACD Telecom, Inc.	Steve		Schoen	President	regulatory@acd.net
LDMI Telecommunications, LLC d/b/a Cavalier Telephone d/b/a PAETEC Business Services d/b/a Cavalier Telephone and TV	Nicole		Winters	Counsel	nicole.winters@windstream.com
Level 3 Communications, LLC	Al		Lubeck	Director Public Policy II	al.lubeck@centurylink.com
Level 3 Telecom Data Services, LLC fka tw telecom data services llc	Al		Lubeck		al.lubeck@centurylink.com
Lingo Telecom of the Great Lakes, LLC f/k/a Birch Telecom of the Great Lakes, LLC d/b/a Birch Communications	Sharyl		Fowler	Manager, Regulatory Administration	Sharyl.Fowler@Lingo.com
Liquid Web, LLC	Nicholas		Cappelletti	Network Engineer	ncappelletti@liquidweb.com
Local Access LLC	Kenny		Perkins		kperkins@rtcteam.net
Lucre, Inc.	R. Steven		Hale	President and CEO	steve@lucre.net
Lynx Network Group, Inc.	Gerald	J.	Philipp	Co-Owner	gphilipp@lynxnetworkgroup.com
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