

STATE OF MICHIGAN
BEFORE THE MICHIGAN PUBLIC SERVICE COMMISSION

In the matter, on the Commission's own motion,)	
to adopt an emergency rule regarding training and)	
continuing education requirements under Mich)	Case No. U-20926
Admin Code, R 484.803, R 484.804, and R 484.805.)	
_____)	

At the November 19, 2020 meeting of the Michigan Public Service Commission in Lansing, Michigan.

PRESENT: Hon. Daniel C. Scripps, Chair
Hon. Sally A. Talberg, Commissioner
Hon. Tremaine L. Phillips, Commissioner

ORDER COMMENCING EMERGENCY RULEMAKING PROCEEDING

On March 10, 2020, Governor Gretchen Whitmer declared a state of emergency in response to the novel coronavirus (COVID-19) pandemic. Michigan continues to face an unprecedented situation with the COVID-19 pandemic threatening its residents' health, safety, and welfare. At a COVID-19 update press conference held on November 12, 2020, the Governor said that the virus is spreading rapidly everywhere, and the state has entered the worst part of this pandemic to date.

On April 15, 2020, the Commission issued an order in Case No. U-20757 (April 15 order), outlining steps the Commission had taken to respond to COVID-19 and directed additional actions to protect the public and ensure continuity of services, including certain telecommunications-related matters. The April 15 order highlighted the Commission's statutory

responsibilities overseeing aspects of the telecommunications industry that are vital during emergencies, such as ensuring reliable access to 9-1-1 and emergency services.

The Commission has the responsibility to ensure that every person has access to just, reasonable, and affordable basic telecommunication service, including 9-1-1 service. The Commission's authority regarding 9-1-1 service is granted pursuant to the Emergency 9-1-1 Service Enabling Act, MCL 484.1401 *et seq.* Furthermore, by the authority of MCL 484.1408(4)(c) and 484.1413, the Commission promulgated rules concerning 9-1-1 service training standards. *See*, Mich Admin Code, R 484.801 to 484.806, Emergency 9-1-1 Service Standards of Training.

On March 31, 2020, the Governor issued Executive Order (EO) 2020-30 stating, in part: “For telecommunicators and trainee communicators who are employed by primary public safety answering points, any deadlines for completing training modules or continuing education under Rules 484.803, 484.804, and 484.805 of the Michigan Administrative Code are suspended for 60 days.” On April 26, 2020, the Governor issued EO 2020-61, rescinding EO 2020-30, and stating, in part: “Any deadlines for telecommunicators and trainee telecommunicators who are employed by primary public safety answering points to complete training modules or continuing education under Rules 484.803, 484.804, and 484.805 of the Michigan Administrative Code are suspended until 60 days after the termination of the declared states of emergencies and disaster.” On July 13, 2020, the Governor issued EO 2020-150, rescinding EO 2020-61 and stating, in part: “Any deadlines for telecommunicators and trainee telecommunicators who are employed by primary public safety answering points to complete training modules, or continuing education under Rules 484.803, 484.804, and 484.805 of the Michigan Administrative Code, are suspended

until 60 days after the termination of any state of emergency or disaster related to the COVID-19 pandemic.”

Since the original declaration, the state of emergency was extended several times by the Governor, with the last extension being issued on September 29, 2020, in EO 2020-186, which continued the state of emergency through October 27, 2020. Under EO 2020-186, the deadline for completing training modules or continuing education was effectively extended to December 26, 2020. According to the State 9-1-1 Committee (SNC), this extra time was needed to develop and approve virtual training and allow 9-1-1 centers to schedule times for telecommunicators to attend.

However, on October 2, 2020, in *In re Certified Questions from the United States District Court, Western District of Michigan, Southern Division, (Midwest Institute of Health, PLLC v Governor)*, ___ Mich ___; ___ NW2d ___ (2020) (Docket No. 161492) (October 2 ruling), the Michigan Supreme Court concluded that the Governor did not have authority under the Emergency Management Act, 1976 PA 390, MCL 30.401 to 30.421, to issue or renew executive orders beyond April 30, 2020, related to the COVID-19 pandemic, nor did the Governor have such authority under the Emergency Powers of the Governor Act (EPGA), 1945 PA 302, MCL 10.31 to 10.33, because the EPGA unlawfully delegates legislative power to the executive branch in violation of the Michigan Constitution. Thus, the Court held that executive orders issued by the Governor in response to the COVID-19 pandemic, including those allowing for the suspension of any deadlines for telecommunicators and trainee telecommunicators to complete training modules or continuing education, now lack any basis under Michigan law.

On November 10, 2020, a letter was sent from the SNC to the Commission requesting that the Commission suspend compliance requirements for telecommunicator training. As a result of

the Court's October 2 ruling, the SNC stated in the letter that a significant number of telecommunicators are delinquent in completing required training, and many more may become delinquent very soon. According to the SNC's letter, the process to address the large number of delinquencies under the current rules would present a time-consuming and unnecessary hardship on the 9-1-1 centers, the State 9-1-1 Office, and the SNC.

More importantly, if a designated telecommunicator fails to complete the required training, the SNC must issue a noncompliance notification to the employing agency pursuant to Mich Admin Code, R 484.805(5) and inform the employing agency that the designated telecommunicator is now an undesignated telecommunicator. Under Mich Admin Code, R 484.802(*l*), an undesignated telecommunicator is not able to perform dispatch duties except in exigent circumstances. An "exigent circumstance" is defined as a crisis situation lasting not more than 2 hours that may arise with little or no notice, in which the 9-1-1 calls cannot be managed without using a delinquent or undesignated telecommunicator. Mich Admin Code, R 484.802(*f*).

The prospect of a substantial number of Michigan telecommunicators becoming undesignated raises significant concerns regarding the public health, safety, and welfare. By the end of 2020, the SNC reported that more than 500 9-1-1 telecommunicators would be in the process of becoming undesignated, which would render them unable to answer 9-1-1 calls and perform emergent duties. If 500 or more telecommunicators were to become undesignated, public safety answering points would be dangerously stressed. To protect the public health, safety, and welfare, the SNC has requested that the Commission issue an emergency rule suspending the deadlines for telecommunicators and trainee telecommunicators to complete

training modules or continuing education required under Mich Admin Code, R 484.803, R 484.804, and R 484.805, through January 1, 2021.

The Commission is very concerned that more than 500 telecommunicators may become undesignated and thus unable to answer 9-1-1 calls if the deadlines to complete required training modules or continuing education are not suspended. The loss of the dispatching services of that many telecommunicators will significantly harm the answering and dispatching of 9-1-1 calls and negatively affect Michigan residents' health, safety, and welfare. Furthermore, if the notice and participation procedures required under Sections 41 and 42 of the Administrative Procedures Act of 1969 (APA), 1969 PA 306, MCL 24.241 and 24.242, were to be followed, the modification or suspension of the training requirements for telecommunicators would not be accomplished in time to prevent the potential of more than 500 telecommunicators becoming undesignated by the end of 2020.

The Commission, therefore, finds that the preservation of the public health, safety, and welfare requires the promulgation of an emergency rule as provided for in Section 48 of the APA, MCL 24.248, without following the notice and participation procedures required by Sections 41 and 42 of APA, MCL 24.241 and MCL 24.242. The attached emergency rule is being promulgated to suspend any deadlines for telecommunicators and trainee telecommunicators who are employed by primary public safety answering points to complete training modules or continuing education under Mich Admin Code, R 484.803, R 484.804, and R 484.805, until January 2, 2021, for those telecommunicators and trainee telecommunicators who are unable to complete such requirements due to the COVID-19 pandemic.

THEREFORE, IT IS ORDERED that:

A. The proposed emergency rule regarding the suspension of any deadlines for 9-1-1 telecommunicators and trainee telecommunicators to complete training modules or continuing education, attached as Attachment A, shall be transmitted to Governor Gretchen Whitmer for her concurrence.

B. Upon receipt of the Governor's concurrence, the proposed emergency rule shall be transmitted to the Michigan Office of Administrative Hearings and Rules and to the Legislative Service Bureau for their approvals.

The Commission reserves jurisdiction and may issue further orders as necessary.

Any party desiring to appeal this order must do so in the appropriate court within 30 days after issuance and notice of this order, pursuant to MCL 462.26. To comply with the Michigan Rules of Court's requirement to notify the Commission of an appeal, appellants shall send required notices to both the Commission's Executive Secretary and to the Commission's Legal Counsel. Electronic notifications should be sent to the Executive Secretary at mpscedockets@michigan.gov and to the Michigan Department of the Attorney General – Public Service Division at pungp1@michigan.gov. In lieu of electronic submissions, paper copies of such notifications may be sent to the Executive Secretary and the Attorney General – Public Service Division at 7109 W. Saginaw Hwy., Lansing, MI 48917.

MICHIGAN PUBLIC SERVICE COMMISSION

Daniel C. Scripps, Chair

Sally A. Talberg, Commissioner

Tremaine L. Phillips, Commissioner

By its action of November 19, 2020.

Lisa Felice, Executive Secretary

DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS

PUBLIC SERVICE COMMISSION

EMERGENCY RULE

AMENDING R 484.803, R 484.804, AND R 484.805

Filed with the secretary of state on

This rule takes effect upon filing with the secretary of state and remains in effect until January 2, 2021.

(By the authority conferred on the public service commission by sections 408(4)(c) and 413 of the emergency 9-1-1 service enabling act, 1986 PA 32, MCL 484.1408 and 484.1413; and section 48 of the administrative procedures act of 1969, 1969 PA 306, MCL 24.248)

FINDING OF EMERGENCY

This emergency rule is promulgated by the public service commission to suspend the deadlines for telecommunicators and trainee telecommunicators (telecommunicators) who are employed by primary public safety answering points to complete training modules or continuing education under R 484.803, R 484.804, and R 484.805 of the Michigan Administrative Code.

On March 10, 2020, Governor Gretchen Whitmer declared a state of emergency in response to the novel coronavirus (COVID-19) pandemic. Due to the risk of the transmission of this virus and the widespread and severe health harms posed by the COVID-19 pandemic, 9-1-1 telecommunicators have been unable to complete training modules, or continuing education requirements. According to the State 911 Committee (SNC), it has been necessary to develop and approve virtual training and allow 9-1-1 centers to schedule times for staff to attend. At a recent COVID-19 update press conference held on November 12, 2020, the state reported a single-day high of 6,940 COVID-19 cases and the Governor indicated the virus is spreading rapidly everywhere in Michigan. At this same press conference, Michigan's Chief Medical Executive stated that this virus is out of control.

On October 2, 2020, in *In re Certified Questions from the United States District Court, Western District of Michigan, Southern Division, (Midwest Institute of Health, PLLC v Governor)*, ___ Mich ___, ___NW2d ___ (2020) (Docket No. 161492) (October 2 ruling), the Michigan Supreme Court concluded that the Governor did not have authority under the emergency management act, 1976 PA 390, MCL 30.401 to 30.421, to issue or renew executive orders beyond April 30, 2020, related to the COVID-19 pandemic, nor did the Governor have such authority under the emergency powers of the governor act, 1945 PA 302, MCL 10.31 to 10.33, because the act unlawfully delegates legislative power to the executive branch in violation of the Michigan Constitution. Thus, the Court held that executive orders issued by the Governor in response to the COVID-19 pandemic, including those allowing for suspension of any deadlines for telecommunicators to complete training modules or continuing education, now lack any basis under Michigan law.

On November 10, 2020, a letter was sent from the SNC to the Commission requesting that the Commission suspend compliance requirements for telecommunicator training. As a result of the Court's October 2 ruling, the SNC stated in the letter that a significant number of telecommunicators are delinquent in completing required training, and many more will become delinquent very soon. According to the SNC's letter, the process to address the large number of delinquencies under the current administrative rules would present a time-consuming and unnecessary hardship on the 9-1-1 centers, the State 9-1-1 Office, and the SNC. A copy of the November 10th letter is on file with the Commission.

More importantly, if a designated telecommunicator fails to complete the training required under current administrative rules, the SNC must issue a noncompliance notification to the employing agency and inform the employing agency that the designated telecommunicator is now an undesignated telecommunicator. Under R 484.802(1) of the Michigan Administrative Code, an undesignated telecommunicator is not able to perform dispatch duties except in an exigent circumstance. "Exigent circumstance" is defined in R 484.802(f) as a crisis situation lasting not more than 2 hours that may arise with little or no notice, in which the 9-1-1 calls cannot be managed without using a delinquent or undesignated telecommunicator.

The prospect of a substantial number of Michigan telecommunicators becoming undesignated raises significant concerns regarding the public health, safety, and welfare. If the noncompliance notification process is followed, the SNC reported that more than 500 9-1-1 telecommunicators would be in the process of becoming undesignated by the end of 2020, which would render them unable to answer 9-1-1 calls and perform emergent duties. If 500 or more telecommunicators were to become undesignated, public safety answering points would be dangerously stressed. To protect the public health, safety, and welfare, the SNC has requested that the Commission issue an emergency rule suspending the deadlines for telecommunicators to complete training modules or continuing education required under R 484.803, R 484.804, and R 484.805 of the Michigan Administrative Code, through January 1, 2021.

The Commission is very concerned that more than 500 telecommunicators may become undesignated and thus unable to answer 9-1-1 calls if the deadlines to complete required training modules or continuing education are not suspended. The loss of the dispatching services of that many telecommunicators will significantly harm the answering and dispatching of 9-1-1 calls and negatively affect Michigan residents' health, safety, and welfare. Furthermore, if the notice and participation procedures required under sections 41 and 42 of the administrative procedures act of 1969 (APA), 1969 PA 306, MCL 24.241 and 24.242, were to be followed, the modification or suspension of the training requirements for telecommunicators would not be accomplished in time to prevent the potential of more than 500 telecommunicators becoming undesignated by the end of 2020.

The Commission, therefore, finds that the preservation of the public health, safety, and welfare requires the promulgation of an emergency rule as provided for in section 48 of the APA, MCL 24.248, without following the notice and participation procedures required by sections 41 and 42 of the APA, MCL 24.241 and 24.242. The emergency rule is being promulgated to suspend any deadlines for telecommunicators who are employed by primary public safety answering points to

complete training modules or continuing education under R 484.803, R 484.804, and R 484.805 of the Michigan Administrative Code, until January 2, 2021, for those telecommunicators who are unable to complete such requirements due to the COVID-19 pandemic.

The public service commission adopts the following emergency rule.

Rule 1. Suspension of Deadlines.

Any deadlines for telecommunicators and trainee telecommunicators who are employed by primary public safety answering points to complete training modules or continuing education under R 484.803, R 484.804, and R 484.805 are suspended until January 2, 2021, for those telecommunicators and trainee telecommunicators who are unable to complete such requirements due to the COVID-19 pandemic.

MICHIGAN PUBLIC SERVICE COMMISSION

Daniel C. Scripps, Chair

Sally A. Talberg, Commissioner

Tremaine L. Phillips, Commissioner

By its action of

Lisa Felice, Executive Secretary

Pursuant to Section 48(1) of the administrative procedures act of 1969, 1969 PA 306, as amended, MCL 24.248(1), I hereby concur in the finding of the public service commission that circumstances creating an emergency have occurred and the promulgation of the above rule is required for the preservation of the public health, safety, and welfare.

Gretchen Whitmer, Governor

Date

PROOF OF SERVICE

STATE OF MICHIGAN)

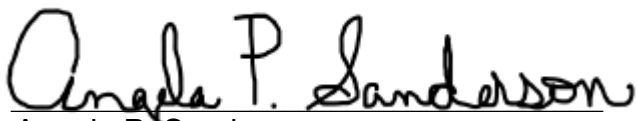
Case No. U-20926

County of Ingham)

Brianna Brown being duly sworn, deposes and says that on November 19, 2020 A.D. she electronically notified the attached list of this **Commission Order via e-mail transmission**, to the persons as shown on the attached service list (Listserv Distribution List).


Brianna Brown

Subscribed and sworn to before me
this 19th day of November 2020.



Angela P. Sanderson
Notary Public, Shiawassee County, Michigan
As acting in Eaton County
My Commission Expires: May 21, 2024

U-20926 Special Distribution

Joel King, Assistant Attorney General - KingJ38@michigan.gov

Joni Harvey, State 911 Administrator - HarveyJ6@michigan.gov

TELEMOTION ELECTRONIC SERVICE LIST

jkk@lecmi.com	123.Net, Inc. dba Local Exchange Carriers of Michigan, Inc.
markj@accessoneinc.com	Access One, Inc.
jason.brown@accesspointinc.com	Access Point, Inc.
sharonl@accutel.net	Accutel of Texas, L.P., Phone Co, L.P.
truskowski@acecomgroup.com	Ace Telephone Company of Michigan, Inc.
Kim.McMillan@acninc.com	ACN Communication Services, LLC
gregl@goait.com	Advanced Integrated Technologies, Inc.
szimmer@airadv.net	Air Advantage, LLC
avi@airespring.com	Airespring, Inc.
kip.ploeg@gmail.com	AirNorth Communications, Inc.
jmclluskey@airustel.com	Airus, Inc. fka IntelePeer
ron.siegel@allband.org	Allband Communications Cooperative
david@pfllc.net	Alpha Connect, LLC
jsa@ambt.net	American Broadband and Telecommunications Company
Yc5453@att.com	AT&T Corp.
yc5453@att.com	AT&T Michigan
mschultz@amcomminc.com	ATI Networks, Inc.
lffreeman@bandwidth.com	Bandwidth.com CLEC, LLC
pwstark@up.net	Baraga Telephone Company
dstoll@mei.net	Barry County Telephone Company
smendez@mcgrawcom.net	BCM One, Inc. f/k/a McGraw Communications, Inc.
kgorey@bcntele.com	BCN Telecom, Inc.
tm5886@att.com	Bell South Long Distance, Inc., d/b/a AT&T
regulatory@bigrivercom.com	Big River Telephone Company, LLC
brett.ferenchak@bingham.com	Bingham McCutchen LLP
rray@blanchardtel.com	Blanchard Telephone Co.
markb@bloomingdalecom.net	Bloomingdale Telephone Company, Inc.
Jim.paulos@nsight.com	Borderland Communications, LLC
Marva.Johnson@mybriighthouse.com	Bright House Networks Information Services (Michigan), LLC
jharper@broadviewnet.com	Broadview Networks, Inc.
daniel.meldazis@inteliquent.com	Broadvox-CLEC, LLC
ted.hankins@centurylink.com	Broadwing Communications, LLC
linda.cicco@bt.com	BT Communications Sales, LLC
govern@bex.net	Buckeye Telesystem, Inc.
dbailey@bullseyetelecom.com	BullsEye Telecom, Inc.
cbradich@callone.com	Call One, Inc.
teri@carrinter.net	Carr Telephone Company
ted.heckmann@cinbell.com	CBTS Technology Solutions Inc. f/k/a Cincinnati Bell Any Distance Inc.
ted.hankins@lumen.com	CenturyLink Communications, LLC
al.lubeck@centurylink.com	CenturyTel Midwest -- Michigan, Inc., dba CenturyLink
al.lubeck@centurylink.com	CenturyTel of Michigan, Inc., dba CenturyLink
al.lubeck@centurylink.com	CenturyTel of Northern Michigan, Inc., dba CenturyLink

TELEMOTION ELECTRONIC SERVICE LIST

al.lubeck@centurylink.com	CenturyTel of Upper Michigan, Inc., dba CenturyLink
chapintel@power-net.net	Chapin Telephone Company
betty.sanders@chartercom.com	Charter Fiberlink - Michigan, LLC
betty.sanders@chartercom.com	Charter Fiberlink CC VIII, LLC
tim@cherrycapitalconnection.com	Cherry Capital Connection, LLC
ranthony@jamadots.com	Chippewa County Telephone
bshamoun@clearrate.com	Clear Rate Communications, Inc.
hhaydo@ctstelecom.com	Climax Telephone Company
cchamp@cmctelecom.net	CMC Telecom, Inc.
pmonks@coldwater.org	Coldwater Telecommunications Utility
david_konuch@comcast.com	Comcast Phone of Michigan, LLC, dba Comcast Digital Phone
stacey_parker@cable.comcast.com	Comcast Business Communications, LLC
dprather@indigital.net	Communications Venture Corporation, dba INdigital Telecom
mark@scilongwood.com	Compliance Solutions, Inc.
lmatosian@comtech21.com	ComTech21, LLC
jkorn@crexendo.com	Crexendo Business Solutions, Inc.
sales@crexendo.com	Crexendo Business Solutions, Inc.
Steve@casair.net	Crystal Automation Systems, Inc. dba Casair, Inc.
smaun@utmi.net	CynergyComm.Net, Inc.
lingle@cytelcom.com	Cypress Communications Operation Company
collin.rose@daystarrfiber.net	DayStarr, LLC, d/b/a DayStarr Communications
jeffrey.blum@dish.com	dishNET Wireline L.L.C.
toddg@iservgroup.com	EagleNet, Inc.
jkolezynski@eastontelecom.com	Easton Telecom Services, L.L.C.
butler@eot.net	Empire One Telecommunications, Inc.
regulatory@entelegent.com	Entelegant Solutions, Inc.
pmasters@ernestgroup.com	Ernest Communications, Inc.
blindsey@everstream.net	Everstream GLC Holding Company LLC
pmorse@fairpoint.com	FairPoint Communication Solutions Corp.
felice@michigan.gov	Felice, Lisa
shamula@wvfiber.net	Fibernet of Michigan
sdieringer@firstcomm.com	First Communications, LLC
joe.topel@orange-ftgroup.com	France Telecom Corporate Solutions L.L.C.
robert.e.stewart@ftr.com	Frontier Communications of America, Inc.
robert.e.stewart@ftr.com	Frontier Communications of Michigan, Inc.
robert.e.stewart@ftr.com	Frontier Midstates Inc.
robert.e.stewart@ftr.com	Frontier North Inc.
Ronald.sheehan@fusionconnect.com	Fusion Communications, LLC f/k/a Cbeyond Communications, LLC
Ronald.Sheehan@fusionconnect.com	Fusion, LLC f/k/a Network Billing Systems L.L.C. d/b/a Fusion d/b/a Solex

TELEMOTION ELECTRONIC SERVICE LIST

samantha@gsaudits.com	GC Pivotal, LLC
chris@castlewire.com	Global Communications Network, Inc.
ddicicco@gcioa.com	Global Connection Inc. of America
al.lubeck@centurylink.com	Global Crossing Local Services, Inc.
vmg@alpenapower.com	Goodburne, Vicki
rhale@granitenet.com	Granite Telecommunications, LLC
dburks@glenergy.com	Great Lakes Energy Connections, Inc.
chopkins@grid4.com	Grid 4 Communications, Inc.
dgonos@flash.net	GCV Networks, LLC
jbrogan@jamadot.net	Hiawatha Telephone Company
dmccartney@pfllc.net	Huron Mountain Communications Co.
psc@ibctelecom.com	IBC Telecom
byung@telava.com	IBFA Acquisition Company
carl.billek@corp.idt.net	IDT America, Corp.
Amy.Earnest@niceincontact.com	inContact, Inc.
nicole.winters@windstream.com	Intellifiber Networks, LLC
rwmccausland@west.com	Intrado Communications, LLC f.k.a. West Telecom Services, LLC
regulatory@intrado.com	Intrado Safety Communicatios, Inc. f/k/a West Safety Communications Inc.
dialcom911@aol.com	IQ Telecom, Inc.
sue@rj10.com	ITELECOM, Inc. dba Advent Telecom
johns@iservgroup.com	JAS Networks, Inc.
jcui@oncommunications.com	Jie Cui
jcribbs@kaltelnet.net	Kaleva Telephone Company
regulatory@acd.net	KEPS Technologies, Inc., d/b/a ACD.Net and ACD Telecom, Inc.
jkreucher@howardandhoward.com	Kreucher, Jon D.
krichel@dlib.info	Krichel, Thomas
nicole.winters@windstream.com	LDMI Telecommunications, LLC
rletcher@lentel.com	Lennon Telephone Company
ted.hankins@lumen.com	Level 3 Communications, LLC
ted.hankins@lumen.com	Level 3 Telecom Data Services, LLC fka tw telecom data services llc
Sharyl.Fowler@Lingo.com	Lingo Telecom of the Great Lakes, LLC f/k/a Birch Telecom of the Great Lakes, LLC d/b/a Birch Communications
ncappelletti@liquidweb.com	Liquid Web, LLC
steve@lucre.net	Lucre, Inc.
blindsey@everstream.net	Lynx Network Group, Inc.
regulatory@magna5global.com	Magna5 LLC
stephanie.d.marsh@windstream.com	MassComm, Inc.
avalencia@impacttelecom.com	Matrix Telecom, LLC., dba Lingo
regulatory@matrixbt.com	Matrix Telecom, Inc.
amaimon@mediacomcc.com	MCC Telephony of the Midwest, LLC

TELEMOTION ELECTRONIC SERVICE LIST

robert.mccausland@h3net.com

missie.burris@verizon.com

nicole.winters@windstream.com

mark@nomadinter.net

rdichy@mettel.net

dstoll@mei.net

support@mercurywireless.com

randy.kiesel@metronetinc.com

djc@metronet.cc

rdichy@mettel.net

glenn@customsoft.net

david.hoover@alphacom.net

jbrogan@jamadots.net

dave.allen@teammidwest.com

Jon_brinton@mitel.com

ethan@mobilite.com

anita@icommlaw.com

richard.monto@inteliquent.com

sgibbs@nhcgrp.com

kscovill@telecomsys.com

kelly.faul@XO.com

sfenker1@earthlink.net

jrenneker@nos.com

fisher@ogdentel.com

jbrogan@jamadots.net

mary.buley@onvoy.com

daniel.meldazis@inteliquent.com

sm1024@cynergycomm.net

nicole.winters@windstream.com

pearcec@michigan.gov

pphipps@peerlessnetwork.com

gm@pfnlc.net

gm@pfnlc.net

ehe@avci.net

llewis@powernetco.com

cwachter@itchold.com

regulatory@primustel.ca

fxm@qtelephone.com

jbrown@vcomsolutions.com

McCausland, Robert

MCImetro Access Transmission Services Corp. dba Verizon
Access Transmission Services

McLeodUSA Telecommunications Services, L.L.C.

Media Gate Communications, Inc.

Metropolitan Communications

MEI Telecom, Inc.

Mercury Wireless Indiana LLC

Metro FiberNet, LLC

MetroNet-Telecom, Inc.

Metropolitan Telecommunications of Michigan, Inc., dba
MetTel

Michigan Access, Inc.

Michigan Central Broadband Company, LLC

Midway Telephone Company

Midwest Energy Cooperative d/b/a Midwest Energy &
Communications

MiTel NetSolutions

Mobilite Management, LLC

Neo Network Development Inc.

Neutral Tandem-Michigan, LLC

New Horizons Communications Corp.

NextGen Communications, Inc.

Nextlink Wireless, Inc.

Nexus Communications

NOS Communications, Inc.

Ogden Telephone Company

Ontonagon County Telephone Company

Onvoy, Inc.

Onvoy, LLC

Osirus Communications, Inc.

PaeTec Communications, LLC

Pearce, Chrissie

Peerless Network of Michigan, LLC

Peninsula Fiber Network Next Generation Services, LLC

Peninsula Fiber Network, LLC

Pigeon Telephone Company

PNG Telecommunications Inc. dba PowerNet Global
Communications

Point Broadband Fiber Holding, LLC

PRGi International Carrier Services, Inc.

Quality Telephone, Inc.

QuantumShift Communications, Inc.

TELEMOTION ELECTRONIC SERVICE LIST

byuille@800goquick.com	Quick Communications, Inc., dba Planet Access
rick@racc2000.com	RACC Enterprises, LLC
admin@rangetele.com	Range Corporation
evelynn.vu@ringcentral.com	RCLEC, Inc.
info@reliant.net	Reliant Communications, Inc.
rshale@rocktelco.com	Rockford Telephone Company, Inc.
souders@sc-telco.com	Sand Creek Telephone Company
craig.martin@wowinc.com	Sigecom, LLC, dba WOW! Internet, Cable and Phone
gloria.t.silas@verizon.com	Silas, Gloria
markb@bloominglecom.net	Southwest Michigan Communications, Inc.
vanessa.leon@spectrotel.com	Spectrotel, Inc., dba Touch Base Communications, One Touch Communications
janet@springcom.com	Springport Telephone Company
kenneth.schifman@sprint.com	Sprint Communications Company, L.P.
jet@t2comm.net	T2 Communications
Linda.holden-smith@talkamericaservices.com	Talk America Services, LLC
wci.michigan.govaffairs@windstream.com	Talk America, LLC
victoria.stevens@d-pcomm.com	TC3 Telecom, Inc.
jean.pauk@tdstelecom.com	TDS Metrocom, LLC
jean.pauk@tdstelecom.com	TDS Telecom/Chatham Telephone Co.
jean.pauk@tdstelecom.com	TDS Telecom/Communications Corp. of MI (CCM)
jean.pauk@tdstelecom.com	TDS Telecom/Island Telephone Company (MI)
jean.pauk@tdstelecom.com	TDS Telecom/Shiawassee Telephone Co.
jean.pauk@tdstelecom.com	TDS Telecom/Wolverine Telephone Co.
swarren@tminc.com	Technologies Management
ted.hankins@centurylink.com	TelCove Operations, LLC
rmartens@pioneertelephone.com	Telecom Management, Inc., dba Pioneer Long Distance
blinsmeier@telecom-one.net	Telecom One, Inc. f/k/a TCO Network, Inc.
Yc5453@att.com	Teleport Communications America, LLC
daldworth@teliax.com	Teliax, Inc.
mark.iannuzzi@telnetww.com	Telnet Worldwide, Inc.
victoria.stevens@d-pcomm.com	The Deerfield Farmers Telephone Company
jcompton@bluecasa.com	TNCI Operating Company, LLC
regulatory@tncii.com	TNCII.com
betty.sanders@charter.com	Time Warner Cable Information Services (Michigan), LLC, dba Time Warner Cable II
regulatory@touchtone.net	TouchTone Communications Inc.
pjosephson@sterlingbusinesslaw.com	Trans National Comm
tmanting@homeworks.org	Tri-County Electric Cooperative
ldellaero@trinsic.com	Trinsic Communications, Inc.
mvitale1@dnsys.com	TruComm Corporation
ashonamon@icsdata.com	U.S. Metrotel, LLC, dba S7 Digital Communications

TELEMOTION ELECTRONIC SERVICE LIST

bboshoven@ussignalcom.com

cfoster@callone.net

patrick@crockerlawfirm.com

david.hoover@alphacomm.net

bboshoven@ussignalcom.com

mwhiting@oncommunications.com

melissa.williams@itbutility.com

chip@velocity.org

Gregg.diamond@verizon.com

sbeer@veronetworks.com

rrapolti@voxbeam.com

ed.ohara@inteliguent.com

mark@waldrontel.com

mike.fitzpatrick@4wbi.net

mike.fitzpatrick@4wbi.net

cbarton@wcs.com

anickerson@widevoice.com

james.mackenzie@guortechequities.com

nicole.winters@windstream.com

jonathan.bardsley@windstream.com

nicole.winters@windstream.com

nicole.winters@windstream.com

mgraf@winncommunications.net

ssinclair@xclutel.com

kelly.faul@verizon.com

rsullivan@ygnition.com

tina.tecce@magicjack.com

charles.forst@zayo.com

U.S. Signal Company, LLC

Trinsic Communications, Inc.

Uniti Fiber LLC

Upper Peninsula Telephone Company

US Signal Company, L.L.C.

US Xchange of Michigan, L.L.C., d/b/a Earthlink Business I

Utility Network Authority MI, LLC

Velocity, A Managed Services Company, Inc.

Verizon North Inc.

Vero Fiber Networks, LLC

VoxBeam Telecommunications Inc.

Voyant Communications, LLC f/k/a Zayo Enterprise

Networks, LLC

Waldron Telephone Company

Westphalia Broadband, Inc.

Westphalia Telephone Company

Wholesale Carrier Services, Inc.

Wide Voice, LLC

WiMacTel, Inc.

Windstream KDL, LLC

Windstream New Edge, LLC f.k.a. EarthLink Business, LLC

Windstream Norlight LLC

Windstream NTI, LLC

Winn Telephone Company dba Winn Telecom

Xclutel, LLC

XO Communications Services, LLC

Ygnition Networks, Inc.

YMax Communications Corp.

Zayo Group, LLC