

STATE OF MICHIGAN

BEFORE THE MICHIGAN PUBLIC SERVICE COMMISSION

* * * * *

In the matter, on the Commission's own motion,
to commence formal basic local exchange service
license revocation proceedings against
COMTECH21, LLC; OSIRUS
COMMUNICATIONS, INC.; CRYSTAL
AUTOMATION SYSTEMS, INC., d/b/a
CASAIR, INC.; and MCC TELEPHONY OF THE
MIDWEST, LLC.

Case No. U-21868

In the matter of the application of
COMTECH21, LLC, for a license to provide basic
local exchange service throughout the
state of Michigan in the zone and exchange areas
currently served by Verizon North Inc. and
Contel of the South, Inc., d/b/a Verizon North
Systems, and SBC Michigan.

Case No. U-13994

In the matter of the application of
OSIRUS COMMUNICATIONS, INC., for a license
to provide basic local exchange service in the areas
currently served by Verizon North Inc. and Contel of
the South, Inc., d/b/a Verizon North Systems,
CenturyTel of Michigan Inc., CenturyTel
Midwest-Michigan, Inc., CenturyTel of Northern
Michigan, Inc., CenturyTel of Upper Michigan,
Inc., and SBC Michigan.

Case No. U-14494

In the matter of the application of
CRYSTAL AUTOMATION SYSTEMS, INC., d/b/a
CASAIR, INC., for a license to provide basic
local exchange service.

Case No. U-16812

)
)
In the matter of the application of)
MCC TELEPHONY OF THE MIDWEST, LLC,)
for a temporary and permanent licenses to)
provide basic local exchange service throughout the)
state of Michigan in the zones and exchange areas)
served by AT&T Michigan, Frontier North Inc., and)
Frontier Midstates Inc.)
_____)

Case No. U-18365

At the April 24, 2025 meeting of the Michigan Public Service Commission in Lansing,
Michigan.

PRESENT: Hon. Daniel C. Scripps, Chair
Hon. Katherine L. Peretick, Commissioner
Hon. Alessandra R. Carreon, Commissioner

ORDER

In each of the above separately captioned proceedings, the Commission granted the named applicant a license to provide basic local exchange service (BLES) in the state of Michigan pursuant to the licensing provisions set forth in the Michigan Telecommunications Act, 1991 PA 179, MCL 484.2101 *et seq.* Acquisition of a license to provide BLES comes with certain responsibilities, including, but not limited to, the duty to “[c]omply with all federal and state requirements regarding truth in billing, E 9-1-1 services, and basic local exchange service.” MCL 484.2305b(c). Moreover, BLES providers are obligated to obey the lawful orders of the Commission and to respond promptly to reasonable requests from the Commission Staff (Staff).

The providers listed in the case captions of this proceeding (BLES licensees) have been deficient in attending to the statutory and regulatory responsibilities of licensed BLES providers. In Michigan, a formal action to revoke a license must be preceded by an informal notice to the

licensee of the intended action and by an opportunity for the licensee “to show compliance with all lawful requirements for retention of the license” MCL 24.292(1); *Rogers v Mich State Bd of Cosmetology*, 68 Mich App 751; 244 NW2d 20 (1976) (*Rogers*).

On January 30, 2025, Ryan McAnany, Director of the Commission’s Telecommunications Division, sent a letter (January 30 letter) to each of the four BLES licensees. The BLES licensees were advised that the purpose of the January 30 letter was to “ascertain whether [the] company wishes to retain [its] license” to provide BLES in Michigan. January 30 letter. In each letter, the BLES licensee was notified of past unsuccessful attempts by the Staff to contact the BLES licensee by regular mail, telephone, or e-mail. The letters instructed the BLES licensees to “respond to this inquiry no later than 30 days from the date of this letter and indicate if the company wishes to retain its license and is providing service and intends to come into compliance with its regulatory requirements, or has ceased operations.” *Id.* Finally, each letter notified the BLES licensee that “[i]f no response is received, the Commission will take the necessary steps to commence the process of revoking [its] license.” *Id.*

To date, none of the four BLES licensees have sufficiently responded to be considered in compliance with the legal requirements to retain its license. The Commission finds that the preliminary steps for license revocations required in MCL 24.292 and *Rogers, supra*, have been completed and that the Commission may now commence formal proceedings to revoke the licenses of these BLES licensees. Therefore, the Commission orders each BLES licensee that desires to retain its license to provide BLES in the state of Michigan to file an intervention in Case No. U-21868 by 5:00 p.m. (Eastern Time (ET)) on May 20, 2025, and to appear at the June 10, 2025 joint hearing before Administrative Law Judge Lesley C. Fairrow (ALJ) that will take place at 9:00 a.m. (ET) via Microsoft Teams. The Staff shall also attend the June 10, 2025 hearing.

If a BLES licensee does not intervene in the proceeding and/or fails to attend the June 10, 2025 hearing, the ALJ shall, after receipt of testimony and exhibits from the Staff, render a Proposal for Decision addressing whether the Commission should revoke the BLES licensee's license to provide BLES in Michigan. For any BLES licensee that intervenes in the proceeding and attends the hearing, the ALJ shall treat the hearing as a prehearing conference in a separate complaint case brought in the docket for the BLES licensee's license, unless the BLES licensee agrees to voluntarily relinquish its license or the Staff requests dismissal of further proceedings against the BLES licensee.

All documents filed in this case shall be submitted electronically through the Commission's E-Dockets website at <https://mi-psc.my.site.com/>. Requirements and instructions for filing can be found on the E-Dockets help page. Documents may also be submitted in Word or PDF format as an attachment to an e-mail sent to LARA-MPSC-Edockets@michigan.gov. If a BLES licensee requires assistance prior to e-filing, it may contact the Staff at (517) 284-8090 or by e-mail at LARA-MPSC-Edockets@michigan.gov. All information received by the Commission should be paginated and reference Case No. U-21868 and will become public information available on the Commission's website and subject to disclosure.

THEREFORE, IT IS ORDERED that each of the following providers: ComTech 21, LLC; Osirus Communications, Inc.; Crystal Automation Systems, Inc., d/b/a Casair, Inc.; and MCC Telephony of the Midwest, LLC, that desires to retain its license to provide basic local exchange service in the state of Michigan shall file an intervention in Case No. U-21868 no later than 5:00 p.m. (Eastern time) on May 20, 2025, and appear at 9:00 a.m. (Eastern time) on June 10, 2025, before Administrative Law Judge Lesley C. Fairrow, for a hearing via Microsoft Teams.

The Commission reserves jurisdiction and may issue further orders as necessary.

Any party desiring to appeal this order must do so by the filing of a claim of appeal in the Michigan Court of Appeals within 30 days of the issuance of this order, pursuant to MCL 484.2203(12). To comply with the Michigan Rules of Court's requirement to notify the Commission of an appeal, appellants shall send required notices to both the Commission's Executive Secretary and to the Commission's Legal Counsel. Electronic notifications should be sent to the Executive Secretary at LARA-MPSC-Edockets@michigan.gov and to the Michigan Department of Attorney General - Public Service Division at sheacl@michigan.gov. In lieu of electronic submissions, paper copies of such notifications may be sent to the Executive Secretary and the Attorney General - Public Service Division at 7109 W. Saginaw Hwy., Lansing, MI 48917.

MICHIGAN PUBLIC SERVICE COMMISSION

Daniel C. Scripps, Chair

Katherine L. Peretick, Commissioner

Alessandra R. Carreon, Commissioner

By its action of April 24, 2025.

Lisa Felice, Executive Secretary

PROOF OF SERVICE

STATE OF MICHIGAN)

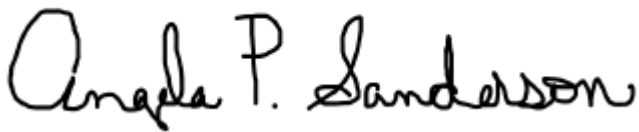
Case No. U-21868 *et al.*

County of Ingham)

Brianna Brown being duly sworn, deposes and says that on April 24, 2025 A.D. she electronically notified the attached list of this **Commission Order via e-mail transmission**, to the persons as shown on the attached service list (Listserv Distribution List).


Brianna Brown

Subscribed and sworn to before me
this 24th day of April 2025.



Angela P. Sanderson
Notary Public, Shiawassee County, Michigan
As acting in Eaton County
My Commission Expires: May 21, 2030

Service List for Case: U-21868

Name	On Behalf Of	Email Address
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Service List for Case: U-16812

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Hai Jiang	Crystal Automation Systems, hjiang@fieldlawgroup.com Inc. d/b/a Casair, Inc.	
Serena Norris	Casair, Inc.	serena.norris@casair.net

Service List for Case: U-18365

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Monica M. Stephens	MPSC Staff	stephensm11@michigan.gov

U-21868 *et al.* – Special Distribution List

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Bay City Electric Light & Power
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Bishop Energy
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Calpine Energy Solutions
Chappelle, Laura
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Cherryland Electric Cooperative
Citizens Gas Fuel Company
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City of Escanaba
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Residents Energy LLC
RPA Energy d/b/a Green Choice Energy
Santana Energy
Santana Energy
Santanna Natural Gas Corporation
SouthStar d/b/a Grand Rapids Energy
Spark Energy Gas, LP
Spartan Renewable Energy, Inc. (Wolverine Power Marketing Corp)
Stephenson Utilities Department
Superior Energy Company
Symmetry Energy Solutions, LLC
Texas Retail Energy, LLC
Tital Gas, LLC d/b/a CleanSkyEnergy
Thumb Electric Cooperative
Tomorrow Energy Corporation
Tri-County Electric
Tri-County Electric
Tri-County Electric
Tri-County Electric
United Energy Trading d/b/a Kratos Gas & Power
Upper Michigan Energy Resources Corporation
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