

STATE OF MICHIGAN
BEFORE THE MICHIGAN PUBLIC SERVICE COMMISSION

* * * * *

In the matter of the complaint of MORGAN	)	
LINDSEY against CONSUMERS ENERGY	)	Case No. U-22033
COMPANY.	)	
_____	)	

At the October 1, 2026 meeting of the Michigan Public Service Commission in Lansing,
Michigan.

PRESENT: Hon. Daniel C. Scripps, Chair
Hon. Katherine L. Peretick, Commissioner
Hon. Shaquila Myers, Commissioner

ORDER

On January 13, 2026, Morgan Lindsey (Complainant) filed a formal complaint against Consumers Energy Company (Consumers), alleging that the company misapplied her payments which resulted in billing discrepancies, and—ultimately—a shut off of her electric service during winter conditions. On January 14, 2026, Complainant’s formal complaint was deemed not *prima facie*. On January 21, 2026, the Complainant filed a revised formal complaint, which was determined to meet *prima facie* standards that same day.

On February 13, 2026, a scheduling memorandum was issued by Administrative Law Judge Jacqueline Langwith (ALJ), requiring an answer to the formal complaint from Consumers by March 12, 2026, and scheduling a prehearing conference for March 19, 2026, at 9:00 a.m. (Eastern Time (ET)). On February 17, 2026, the ALJ issued an amended scheduling memorandum, requiring an answer from Consumers by March 17, 2026, and scheduling a pre-hearing conference

for March 24, 2026, at 9:00 a.m. (ET). Consumers and the Complainant were sent a copy of the Notice of Hearing on March 13, 2026. *See*, Case No. U-22033, filing #U-22033-0014. The service letter explained that a prehearing conference was scheduled for March 24, 2026, at 9:00 a.m. (ET), and was to be held remotely before the ALJ. The service letter also provided instructions for requesting an adjournment, if needed. *Id.* On March 17, 2026, Consumers filed an answer, denying “any violation of statute, regulation, Commission order, or tariff.” Case No. U-22033, filing #U-22033-0015, p. 5.

On March 24, 2026, a prehearing conference was held remotely by video conference. The Complainant, Consumers, and the Commission Staff (Staff) participated in the proceeding. At the prehearing conference, the ALJ ordered that initial briefs were due by May 5, 2026, with reply briefs due by May 19, 2026, and the ALJ scheduled an evidentiary hearing to be held remotely by video conference on April 20, 2026, at 9:00 a.m. (ET). *See*, Case No. U-22033, filing #U-22033-0016.

On April 1, 2026, a protective order was issued by the ALJ in this matter. *See*, Case No. U-22033, filing #U-22033-0019. On April 21, 2026, a scheduling memorandum was issued by the ALJ, rescheduling the April 20, 2026 evidentiary hearing for May 18, 2026, at 1:30 p.m. (ET). *See*, Case No. U-22033, filing #U-22033-0026. On May 8, 2026, the Complainant filed a Motion to Compel Production of Complete System-Native Accounting Records. *See*, Case No. U-22033, filing #U-22033-0027. That same day, the ALJ issued a scheduling memorandum to convert the May 18, 2026 evidentiary hearing to a motion hearing on Complainant’s Motion to Compel. *See*, Case No. U-22033, filing #U-22033-0028. On May 18, 2026, the parties appeared at a motion hearing at which the ALJ denied the Complainant’s motion and scheduled an evidentiary hearing for June 9, 2026, at 9:00 a.m. (ET). 2 Tr 42. A scheduling memorandum was

thereafter filed on May 19, 2026 (May 19 Memo), requiring initial briefs to be filed by June 24, 2026, with reply briefs to be filed by July 8, 2026, and scheduling an evidentiary hearing to be held remotely by video conference for June 9, 2026, at 9:00 a.m. (ET). *See*, Case No. U-22033, filing #U-22033-0034.

On June 9, 2026, a memorandum (June 9 memo) was issued which stated that the May 19 Memo was served on the parties via email, and that on June 4, 2026, the video conference invitation for the evidentiary hearing was forwarded to the parties. *See*, Case No. U-22033, filing #U-22033-0036. The June 9 memo also noted that the Complainant did not appear at 9:00 a.m. (ET) for the evidentiary hearing, and at “[a]pproximately 9:17 AM, as the Complainant had still not appeared, the hearing was adjourned” with the ALJ dismissing the case “without prejudice as Complainant failed to appear for the scheduled Evidentiary Hearing.” *Id.*

On June 11, 2026, the Complainant filed a Motion to Reinstate the Case and for a Rehearing. *See*, Case No. U-22033, filing #U-22033-0038. On June 17, 2026, Consumers responded to the Complainant’s motion, requesting that the motion be denied. *See*, Case No. U-22033, filing #U-22033-0040. On June 24, 2026, the ALJ granted the Complainant’s motion but warned that “if Ms. Lindsey requests an adjournment or fails to appear for the newly scheduled evidentiary hearing, the case will be dismissed and may be dismissed with prejudice.” Case No. U-22033, filing #U-22033-0043, p. 5.

On July 6, 2026, the ALJ issued a memorandum that scheduled the evidentiary hearing for August 13, 2026, at 9:00 a.m. (ET) to be held remotely by video conference. *See*, Case No. U-22033, filing #U-22033-0044. On July 17, 2026, the ALJ issued a subsequent memorandum to reschedule the evidentiary hearing for August 25, 2026, at 9:00 a.m. (ET) to be held remotely by video conference, due to the ALJ’s scheduling conflict. *See*, Case No. U-22033,

filing #U-22033-0045. On August 27, 2026, the ALJ filed her memorandum, stating that “[o]n August 25, 2026, the date scheduled for the evidentiary hearing, the Complainant failed to appear at the scheduled time (9:00 AM)[,]” that “[a]t approximately 9:17 AM, the hearing was adjourned[,]” and that the ALJ had dismissed the Complainant’s matter “with prejudice as Complainant has failed to appear for multiple scheduled evidentiary hearings.” Case No. U-22033, filing #U-22033-0046.

The Commission finds that the formal complaint filed on January 13, 2026, by Morgan Lindsey should be dismissed with prejudice due to the Complainant’s failure to appear at the evidentiary hearings duly scheduled for June 9 and August 25, 2026.

THEREFORE, IT IS ORDERED that the complaint filed on January 13, 2026, by Morgan Lindsey against Consumers Energy Company is dismissed with prejudice.

The Commission reserves jurisdiction and may issue further orders as necessary.

Any party desiring to appeal this order must do so in the appropriate court within 30 days after issuance and notice of this order, pursuant to MCL 462.26. To comply with the Michigan Rules of Court's requirement to notify the Commission of an appeal, appellants shall send required notices to both the Commission's Executive Secretary and to the Commission's Legal Counsel.

Electronic notifications should be sent to the Executive Secretary at LARA-MPSC-Edockets@michigan.gov and to the Michigan Department of Attorney General - Public Service Division at sheacl@michigan.gov. In lieu of electronic submissions, paper copies of such notifications may be sent to the Executive Secretary and the Attorney General - Public Service Division at 7109 W. Saginaw Hwy., Lansing, MI 48917.

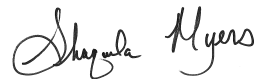
MICHIGAN PUBLIC SERVICE COMMISSION



Daniel C. Scripps, Chair



Katherine L. Peretick, Commissioner



Shaquila Myers, Commissioner

By its action of October 1, 2026.



Lisa Felice, Executive Secretary

PROOF OF SERVICE

STATE OF MICHIGAN)

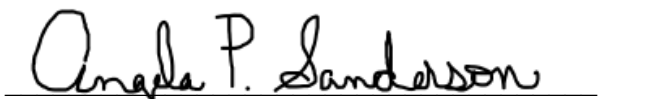
Case No. U-22033

County of Ingham)

Brianna Brown being duly sworn, deposes and says that on October 1, 2026 A.D. she electronically notified the attached list of this **Commission Order via e-mail transmission**, to the persons as shown on the attached service list (Listserv Distribution List).


Brianna Brown

Subscribed and sworn to before me
this 1st day of October 2026.


Angela P. Sanderson
Notary Public, Shiawassee County, Michigan
As acting in Eaton County
My Commission Expires: May 21, 2030

Service List for Case: U-22033

Name	On Behalf Of	Email Address
Adam M. Cozort	MPSC Staff	cozortal@michigan.gov
Consumers Energy Company (1 of 2)	Consumers Energy Company	mpsc.filings@cmsenergy.com
Consumers Energy Company (2 of 2)	Consumers Energy Company	kelly.hall@cmsenergy.com
Jacqueline Langwith	ALJs - MPSC	langwithj@michigan.gov
Michael C. Rampe	Consumers Energy Company	michael.rampe@cmsenergy.com
Morgan Lindsey	Morgan Lindsey Household	